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Missouri State Auditor

CITIZENS SUMMARY

Findings in the audit of the City of St. Louis - Information Technology Services Agency

Security Controls	The ITSA has not implemented all necessary security controls, leaving ITSA technology assets at risk of inappropriate access, use, and disclosure. The ITSA has not fully established or documented the physical security policies and procedures necessary to ensure areas housing information technology resources are properly controlled, monitored, and restricted to only authorized individuals. The ITSA has not established internal policies and procedures to inventory certain ITSA-owned technology assets.
Vendor Security	The ITSA has not consistently ensured contracts for software acquired or outsourced from information technology vendors contain security requirements, or reviewed the security practices used by vendors.
Information System Control Activities	The ITSA needs to improve certain information system control activities.

No rating will be given.