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Missouri State Auditor

CITIZENS SUMMARY

Findings in the audit of Crime Victims' Compensation System Data Analytics

Data Validation	Some Crime Victims' Compensation (CVC) system edit checks are not working correctly or effectively. Establishing additional edit checks would further help to ensure the accuracy of CVC records.
Automation Opportunity	The Department of Public Safety (DPS) could improve the efficiency and effectiveness of processes used to ensure Missouri courts submit CVC Program fees collected to the state.
Payment Reductions	The DPS has not formally documented procedures for reducing payments to victims due to noncompliance with program rules and state law.

> In the areas audited, the overall performance of this entity was **Good**.*

*The rating(s) cover only audited areas and do not reflect an opinion on the overall operation of the entity. Within that context, the rating scale indicates the following:

Excellent: The audit results indicate this entity is very well managed. The report contains no findings. In addition, if applicable, prior recommendations have been implemented.

Good: The audit results indicate this entity is well managed. The report contains few findings, and the entity has indicated most or all recommendations have already been, or will be, implemented. In addition, if applicable, many of the prior recommendations have been implemented.

Fair: The audit results indicate this entity needs to improve operations in several areas. The report contains several findings, or one or more findings that require management's immediate attention, and/or the entity has indicated several recommendations will not be implemented. In addition, if applicable, several prior recommendations have not been implemented.

Poor: The audit results indicate this entity needs to significantly improve operations. The report contains numerous findings that require management's immediate attention, and/or the entity has indicated most recommendations will not be implemented. In addition, if applicable, most prior recommendations have not been implemented.